

Cancellation Policy

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Cancellation by You: If you are not completely satisfied with your subscription you may cancel at any time by telephone and your fees will be stopped. Not applicable to residents of Quebec: You will be entitled to use the Service until the last day of the current billing cycle or 30 days after the notification is received, whichever is earlier, after which your Service shall be terminated, and you will no longer be billed. Applicable only to residents of Quebec: Cancellation will be effective as of the date notification is received or a future date that you request, whichever is later. You will be refunded for the portion of your fees not completed as of the cancellation date.

Cancellation by Us: Your subscription may be cancelled if your account is not in good standing or if the fees are not paid, or if you are found to be engaging in fraud or otherwise misusing the Benefits. We reserve the right to terminate subscriptions for any reason on 60 days prior written notice. It is your responsibility to notify ID Assist if you change your address or email contact information.